



Extra “Garden Waste Only” Bins Now Available

YOUR NEW SERVICE SO FAR

Now the roll out has finished we are beginning to see the benefits of the introduction of wheeled bins across the district. The good news is our Recycling Rate between October and December was 54%. In 2012 before the new introduction of the new service it was 32.5%.

If we maintain this level we will be 4% higher than the target required under the EU Waste Framework Directive for 2020 and have risen from 286 in the English Local Authority performance hierarchy to 34.

THANK YOU

With your continued help and support we can improve on this.

Don't forget every tonne of recyclables helps towards the overall cost of the service.

Please remember to put waste materials loose in the bins. We do not want plastic bags or black bags in the bins.



Customer Helpline: 01353 665555
Email: customerservices@eastcambs.gov.uk
Website: www.eastcambs.gov.uk

Good News! Extra Garden Waste Only bins available...

- We have listened; residents can with immediate effect apply to have an extra GARDEN WASTE ONLY bin.
- These bins will be issued under license by the Council for an annual fee of £48. On receipt of an application and payment of the appropriate fee, the bin which will have a brown lid, will be delivered by the Council with the licence affixed.
- Initially 500 bins will be made available on a first come first served basis, with more being ordered as necessary.
- These bins will be collected at the same time as your existing garden and food waste bin.
- The full terms and conditions can be read on our website at www.eastcambs.gov.uk

To order an additional garden waste bin please call Customer Services on 01353 665555. Payment can be made over the phone by Credit or Debit card. (Please note there is a 2.5% charge for payment by credit card.)

Garden waste only (brown lid) bin

✓ Yes please:

- Grass cuttings
- Leaves
- Hedge cuttings
- Prunings
- Dead plants/weeds
- Small branches



- No thank you:**
- ✗ Animal waste
 - ✗ Plastic bags
 - ✗ Flower pots/trays
 - ✗ Stones/rubble
 - ✗ Soil and turf
 - ✗ Cat litter
 - ✗ Poisonous weeds e.g. Japanese Knotweed & Ragwort
 - ✗ Cardboard
 - ✗ Anything not on the 'Yes Please' list

Frequently Asked Questions?

- **Can I have more than one extra bin?** Yes but initially our priority is to get at least one bin to each applicant given our initial stock of 500 whilst we assess likely demand.
- **Why can't I put food waste in this bin as well as my existing bin?** The Council only has funding for the provision of one garden & food waste bin per household. It is not allowed, under the current legislation, to charge in addition to Council Tax for the collection of food waste.
- **Can I have an extra recyclables bin?** No. Again the Council only has funding for the provision of one recyclables bin per household and is unable to charge separately for the collection of recyclables.
- **When do I need to renew my license?** The current license period runs from 1st April 2014 to 31st March 2015. It is your responsibility to renew the license in advance of the start of the new license period. If a resident does not renew the license then the Council will remove the bin. Licenses are colour coded.